



CALL
(518) 887-2121

EMAIL
info@ptcconnect.net

ADDRESS
1309 Main Street
PO Box 240
Rotterdam Jct., NY 12150

PATTERSONVILLE TELEPHONE COMPANY

Since 1902

2022 - 2023



**Rotterdam Junction
Pattersonville
Hoffmans**

**518-887-2121
www.ptcconnect.net**

emergency numbers

Write in additional numbers you will need in case of emergency.

Voice and TTY dial:

911



TTY: dial 711 when 911 is busy or does not answer.
VOICE: If a number is busy or does not answer dial "0" (Operator) and ask for help.

state police  518-843-3210
Hearing Impaired (TTY) 1-800-342-4357



rabies information helpline		Business Hours	After-Hours
	Schenectady County	518-386-2818	518-437-7878
	Montgomery County	518-853-3531	518-853-3531

Federal Bureau of Investigation Albany 518-465-7551

Poison Control Center: 1 800 222-1222

Child Abuse and Maltreatment Reporting Center: 1 800 342-3720

Domestic Violence Hotline 1-800-942-6906

U. S. Secret Service: Albany 518-436-9600

WARNING: It is a crime under both Federal and New York law to make a telephone call for annoying or harassing purposes or, in the case of the Federal law, to knowingly permit a telephone under one's control to be used for such purposes. This includes calls in which the caller remains silent, as well as those in which the offender is threatening or obscene. The penalty under the State law can be imprisonment for one year and a \$1,000 fine and, under the Federal law, imprisonment for six months and a \$500 fine.

CUSTOMER PROVIDED EQUIPMENT is any equipment, apparatus, device or system owned or leased by a customer and not owned by or under maintenance contract with this Telephone Company. Equipment provided by a customer may be used with the Company's facilities if such use complies with Company tariffs and such equipment complies with Federal Communications Commission and Public Service Commission guidelines. You are responsible for all maintenance and repair of customer provided equipment.

Customers without wire maintenance will be charged, at tariff rates, when a service difficulty or trouble report is caused by customer provided equipment. If you do not subscribe to wire maintenance you should always check your equipment before reporting trouble to the Company.

Further details, including options to purchase in place equipment and wiring and costs of various equipment available for sale by the PATTERSONVILLE TELEPHONE COMPANY, can be obtained by calling our business office at 518-887-2121.

GENERAL INFORMATION

ROTTERDAM JUNCTION PATTERSONVILLE-HOFFMANS TELEPHONE DIRECTORY

Pattersonville Telephone Company
Rotterdam Junction, New York 12150

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paying by mail:

Please use the return envelope provided and include the remittance page to insure proper credit to your account. Please write your telephone number on the check. Make checks payable to Pattersonville Telephone Company and mail to PO Box 240 Rotterdam Junction, New York 12150.

paying in person:

Please bring the entire bill and remittance page to our Business Office in Rotterdam Junction. A night depository is provided for after hour use.

directory accuracy:

To insure accuracy, we have carefully checked the listings in this directory. Should errors or omissions occur, the Telephone Company assumes no liability for losses claimed to result. Should you detect an error, please report it to our office at once so our records may be changed, thereby assuring a correct future directory.

business office:

Our service representative will help you with orders for new or additional service, billing matters, rates, listings in the directory or Yellow Pages advertising, or other matters about telephone service you may desire. Our Business Office telephone number is 518-887-2121. The Business Office is open from 9:00 to 4:30 Monday through Friday (closed Saturdays, Sundays and Holidays).

about your bill:

Bills are rendered as of the first of the month and are due when received. Charges for local service and equipment are billed one month in advance. Long distance calls and installation charges are billed after the fact. A customer is considered delinquent in payment 25 days after the bill date. If you can't pay your bill by the date it is due, call the Business Office so we can help with payment arrangements.

returned check charge:

A charge of \$20.00, as provided under tariff, will be due for each check that is returned to Pattersonville Telephone Company by the bank for any reason.

long distance carrier change charge:

A charge of \$5.50, as provided under tariff, will be due each time you change your long distance carrier.

late payment charge:

A charge at the rate of 1 1/2% per month will apply to all amounts previously billed and remaining unpaid 25 days after the bill date, excluding one month's local service charges.

third party notice:

If your telephone bill is not paid during periods of illness or a lengthy time away from home, your telephone service could be disconnected for nonpayment. You can name a third person to be notified before your service is cut off. This person would not be responsible for paying the bill, but could advise us of the situation and prevent service from being temporarily disconnected. If you would like to name such a person, contact our Business Office.

repair service:

To report your telephone or Internet out of order from all 518-887 numbers:

During Business Hours.....518-887-2121

After Hours and Holidays518-887-2121

Repair centers answer calls 24 hours a day but repair visits are generally scheduled during normal working hours only. We make every effort to respond to an emergency situation but cannot respond to non-emergency outages after hours or on holidays.

When you are unable to use your local service for 24 hours or more, you will be given an adjustment on your local service. The 24 hour period begins when you report the problem to repair service, but does not apply for trouble caused by customer provided equipment or with service provided by another company.

900 pay-per-call billing rights:

You have 60 days from the receipt of your bill to dispute 900 calls appearing on that bill. You may withhold payment of disputed 900 charges and no collection activity, **for the disputed 900 charges only**, will occur while the calls are being investigated. If the charges are found to be correct, the long distance carrier or 900 service provider may begin collection proceedings against you and may block your access to 900 dialing. We will not disconnect your local or long distance service for non-payment of 900 charges.

**WE OFFER VOLUNTARY BLOCKING OF 900 ACCESS
AT NO CHARGE.**

GENERAL INFORMATION

telephone complaints:

If you are dissatisfied with our service, please ask to speak to a supervisor or manager.

If the telephone company fails to satisfactorily resolve a service or billing complaint within a reasonable period of time, customers may refer their problems to the Consumer Services Division of the New York State Public Service Commission by writing to: Three Empire State Plaza, Albany, New York 12223 or by calling **1-800-342-3377**.

electric, gas & private water company complaints:

If an electric, gas or private water company fails to satisfactorily resolve a service or billing complaint within a reasonable period of time, customers may refer their problems to the Consumer Service Division of the New York State Public Service Commission by writing to: Three Empire State Plaza, Albany, New York 12223 or by calling **1-800-342-3377**.

emergency number for the refusal or improper disconnection of electric or gas service:

1-800-342-3355

telephone solicitation calls:

When you receive a telephone sales call:

1. Find out who is calling.
2. If you think you may be interested but want to know more, ask the caller to mail information about the offer.
3. If you are not interested, just cut in and say so.
4. If you don't want to get another call from that company, ask the person to take your name off the company's list.

The National Do Not Call Registry does not prevent calls:

- from organizations with which you have established a business relationship
- for which you have given prior written consent
- from or on behalf of tax-exempt non-profit organizations

You can register your residential and wireless telephone numbers for free and they will remain on the list until you remove them. To register by telephone call 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone number you wish to register. You may also register by internet at www.donotcall.gov. It may take up to 3 months for the registry to go into effect.

NEW YORK RELAY SERVICE:

This service relays calls between a person using a TDD and any other telephone user within the state. The service also works in reverse, allowing a person with a telephone to call a TDD user. Specially trained personnel are available 24 hours a day, seven days a week, to relay calls. There is no extra charge to use the service.

1. To Place a call:

TTY Users (Hearing Disabled) - 1-800-662-1220
Voice (Non-TTY) Users - 1-800-421-1220
Voice Carry-Over Users (VCO) - 1-877-826-6977
ASCII Users - 1-800-584-2849
or
711 for all of the above services
Spanish-to-Spanish Only - 1-877-662-4886
Speech-to-Speech Only - 1-877-662-4234
Pay Per Call Only - 1-900-230-6565

2. General Inquiries:

TTY Users (Hearing and Speech Disabled only) -
1-800-835-5515
Voice (Non-TTY) Users - 1-800-664-6349

Other than standard long distance rates or local telephone company rates, there are no additional charges for the use of this service. Long Distance calls will be billed by Sprint, however you may request other carriers to complete the long distance portion of the call.

lifeline discount program:

This program can provide discounts on monthly telephone rates. In order to qualify for the federal program you must certify and provide documentation you are a recipient of benefits from at least one of the following programs: Medicaid (MA), Supplemental Security Income (SSI), Veterans Surviving Spouse Pension, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance or Veterans Disabilities Pension. You also qualify if you are not receiving assistance for any of these programs but meet eligibility requirements of 135% of the Federal Poverty Guidelines (FGP). If you do not qualify for the federal program, you may qualify for the New York State lifeline discount if you are a recipient of benefits from one of the following programs: National School Lunch, Low Income Home Energy Assistance (LIHEAP) or Temporary Assistance for Needy Families (TANF). Certification and documentation are also required under the New York State program. Call us at 518-887-2121 for more details.

directory assistance:

For numbers within the 518, 838 area, dial:

518-555-1212 Or 838-555-1212

A \$1.96 charge will apply.

For numbers outside the 518, 838 area, dial:

1 + Area Code + 555-1212

An interexchange Carrier charge may apply for these calls.

For the telephone numbers of businesses and people who have "800" numbers, dial:

1 + 800 + 555-1212

telephone safety:

The telephone is one of the safest appliances in your home or office, but there are a few situations where a telephone user should be cautious.

- Do not use the telephone while you are in the bathtub, shower or swimming pool. Putting the telephone in water could cause a shock.
- Avoid using the telephone during electrical storms in your immediate area. We use protective measures to limit electrical surges from entering your premises, but absolute protection from lightning is impossible.
- If you suspect a gas leak, report it immediately, but use a telephone away from the area in question. The telephone's electrical contacts could create a tiny spark when you dial. While unlikely, it is possible that this spark could ignite heavy concentrations of gas.

GENERAL INFORMATION

advance payments

When you order new service, you may be required to make an advance payment to cover the cost of the installation charges and your telephone service charge for at least one month. If you make an advance payment, it will be applied to your first month's bill.

Deposits-Residential Customers deposits are not required from

- Persons who receive Supplemental Security Income, Medicaid, Home Relief or Aid for Families with Dependent Children.
- Persons 62 years of age or older, unless service was turned off within the last six months because of non-payment.

a deposit may be required

- If you have had service terminated or your account cancelled within the last six months because of non-payment.
- If you have failed to pay two bills in a row and have not made partial payment of at least half the total amount owed by the due date of the second bill.
- If you are a seasonal or short-term customer.

The amount of the deposit, if required, is based on estimated usage for two months of service. If actual usage runs significantly below the estimate, the excess will be refunded.

vacation savings

If you are going to be gone for two months or more, call our Business Office to have your phone temporarily suspended. The temporary suspension charge may be lower than your regular monthly rate and may save you money.

you are responsible for all calls made from your phone

Be careful about letting others use your phone unless you're sure they won't abuse the privilege.

providing your own equipment

When you supply your own telephone or other terminal equipment, you are responsible for its proper connection, maintenance and repair.

To have us install or move your jacks call us at 518-887-2121 to schedule an appointment.

wire maintenance

You are responsible for maintaining your inside wire unless you subscribe to wire maintenance. With wire maintenance, if you have a problem, all you need to do is give us a call. If the problem is in your wire or rented phone we will fix it. If the phone is the problem we will provide you with a loaner phone for 30 days allowing you to get your phone fixed. For more information call us at 518-887-2121.

renting a phone

Rent a telephone and leave the hassle of whether it works or not to us. We will be responsible for maintenance and repair. We have quality sets in desk and wall models. Call us at 518-887-2121.

Residential charges to install or change your service

record order charge **\$6.00**

This charge applies for work in recording and processing changes in customer records.

service charge **\$16.00**

This charge covers work performed for services or changes in service when no premises visit is required.

premises visit charge **\$26.00**

This charge covers work performed for services or changes in service when a premises visit is required.

line charge - per line **\$39.00**

This charge applies for work done in the central office to connect each line or mileage circuit.

Residential charges to install or change inside wiring, jacks and Internet.

These charges are optional as anyone of your choice can provide these services

premises visit charge **\$30.00**

This charge applies any time we go to the customer's premises.

jack installation **\$20.00**

includes wiring and jack (premise charge additional)

SAVE MONEY BY HAVING ALL INSTALLATION WORK DONE AT THE SAME TIME

Prices subject to change.

ENHANCED SERVICES

GET A 20% DISCOUNT IF YOU HAVE MORE THAN ONE OF THE FOLLOWING FEATURES.
For more information call us at 518-887-2121.

CALLER NAME & ID \$5.75 Res / Bus

Know who is calling before you answer the phone by getting the name and number of your caller on a Caller ID box. Now works with the optional call waiting feature.

CALL WAITING \$4.89 Res / \$11.26 Bus

Call Waiting gives you peace of mind that you or anyone else can talk on the phone as long as they want and not miss an important call. You may not want all your calls interrupted, so we have included a cancel feature with Call Waiting. See page 6 for instructions.

CALLER ID W/ CALL WAITING

\$8.51 Res / \$13.61 Bus

(The above rates include the 20% discount.)
If you have Caller ID the waiting calls ID will show on your Caller ID Box.

ANONYMOUS CALL REJECTION

\$1.32 with Call ID or \$3.97 without Call ID Res / Bus

Anonymous Call Rejection lets you reject callers that have blocked their name and phone number from Caller ID display units. If your Anonymous Call Rejection is turned on and you receive a blocked call, your phone will not ring and the calling name and number will not appear on your Caller ID display unit. The caller will hear an announcement that you are not accepting blocked calls. Callers with blocked numbers must dial *82 before placing a call to allow their name and number to display if they wish to place this call. To deactivate Anonymous Call Rejection dial *87 and to reactivate dial *77.
(NO DISCOUNT)

VOICE MAIL \$4.85 Res / \$7.75 Bus
FREE FOR INTERNET CUSTOMERS

Our voicemail system will answer your phone whether you are out, already on the phone, online, or have better things to do. You are alerted that the voicemail has taken a call by a stutter dial tone when you pick up your handset. You can then immediately access your messages on line.
CALL US AT 518-887-2121 for more information.

CALL RETURN \$3.18 Res / \$4.94 Bus

This feature allows you to return the call you just missed. This low monthly rate allows you to use this feature whenever you feel it is necessary. Give yourself peace of mind knowing you don't have to run.... or stop what you are doing. Use it in conjunction with Caller Name & ID and you'll know whose call you're returning. *69 activates the Call Return, *86 deactivates the call return after you have used *69.

REPEAT DIALING \$3.18 Res / \$4.94 Bus

Next time you are getting a constant busy signal let someone else do the work. With this feature your phone will continue to try to reach the party for 30 minutes. Great for the next time you're ordering pizza on Friday or trying to get through to a friend. If the call gets through it will ring back to your phone with a distinctive ring so that you know what call you have. *66 activates the Repeat Dialing, *86 deactivates the repeat dialing after you have started it.

DISTINCTIVE RING \$6.47 Res / Bus

Your single party line can have up to two additional telephone numbers. Each number will have its own ring enabling you to know which number was called. You can assign a distinct number to your children or home business.

CALL TRANSFER \$1.52 Res / \$3.80 Bus

Call Transfer allows you to leave a Three-Way Call and not disconnect the other callers. Normally when you activate a Three-Way Call and then hang up the other two parties are disconnected.

SPEED CALLING

\$4.00 or \$6.38 Res / \$6.00 or \$9.38 Bus

With Speed Calling you can dial 8 or 30 (depending on the plan you choose) frequently used or emergency numbers by pressing only a couple of digits. This makes dialing easier in an emergency as well as for everyday usage.

INTERCOM CALLING \$1.52 Res / \$3.13 Bus

Now instead of yelling upstairs or out to the garage you can call an extension with this feature.

Prices subject to change.

ENHANCED SERVICES & INSTRUCTIONS

CALL TRACE \$2.12 Res / Bus (Each trace)

Call trace records the last number that called you if you dial *57 before another call is received. Stay on the line after you dial *57. You will get a confirmation tone that your number, the caller's number and the time of day were successfully recorded. We cannot give you the caller's number when you use call trace, this information can only be provided to the police. Contact the business office for further information. This feature is billed on a per use basis. You will receive a fast busy tone if the trace was unsuccessful. You will be charged only for recorded traces even if you decide not to have the call investigated further. (No Discount)

CALL ORIGATION \$2.50 Res / \$6.00 Bus

This feature allows you to have a telephone number programmed so that if something happens and you cannot dial, knocking the receiver off the hook will cause your phone to automatically dial the programmed number.

TOLL/CODE RESTRICTION

\$3.75 Res / \$7.50 Bus

This feature allows the telephone company to block calls to certain customer specific telephone numbers either within or outside the local calling area.

THREE-WAY CALLING \$.0 Res / \$6.00 Bus

Included in Residential Basic Service

Three-Way Calling allows you to have a conference call using your phone, without Operator assistance.

CALL FORWARD VARIABLE

\$.0 Res / \$6.00 Bus

Included in Residential Basic Service

If you ever stay at home just to wait for an important call, Call Forwarding is for you.

Call Forwarding means that your phone can be answered anywhere. An unanswered call can mean no one is home, Call Forwarding allows you peace of mind when away.

REMOTE CALL FORWARDING

This service allows you to have a directory number forwarded to another phone number automatically. This can be useful if you have just moved or want to extend your business coverage without building a branch office. When the local call is placed, it is instantly forwarded to you at your new home or office

INTERNATIONAL CALL

BLOCK

NO CHARGE

This feature blocks calls made to international locations dialed using the prefix 011.

FULL BLOCKING

NO CHARGE

This feature Blocks outgoing call to "pay per call" 518-976, 838-976 and Area Codes 900 & 700.

PER CALL BLOCKING

NO CHARGE

This feature on a per call basis prevents your name and number from being displayed on the CALL ID box of the person you are calling. To activate this feature dial *67 before placing your call. This feature also prevents the called party from using Call Return (69) to call you back automatically from that one call. This feature will not work on calls placed to 911, 800, 888, 877, 866, 855 and 900 numbers. There is a \$5.00 charge to change this option.

ALL CALL BLOCKING

NO CHARGE

This feature prevents your name and number from appearing on the CALL ID box of the person you are calling on every call except 911, 800, 888, 877, 866, 855 and 900. If you want your number to be displayed, you must dial *82 to "turn off" All-Call Blocking before you make your call. There is a \$5.00 charge to change this option.

CALL WAITING

Informs you that another party is trying to call you while you are engaged in a telephone conversation with a beep tone.

1. If you hear the beep tone and want to end the original conversation hang up and the phone will ring with the second party.
2. To put the first party on hold to answer the second call depress & release the switchhook quickly. To alternate between parties, depress and release the switchhook once for each transfer. Each conversation is completely private.
3. To end a call at anytime just have the person hang up and transfer like you normally would.

CANCEL CALL WAITING

Allows you to take Call Waiting off before or during an important call.

1. Before making the phone call simply dial *70, wait for dial tone, then dial the number you wish to call.
2. If you are in the middle of a call, depress the switchhook, putting the party on hold, dial *70. You will hear confirmation tone and the party that you put on hold will come back on the line.
3. Call Waiting is automatically reactivated in both scenarios when you hang up the receiver.

Prices subject to change.

ENHANCED SERVICES & INSTRUCTIONS

SPEED CALLING

Speed Calling lets you store 8 or 30 frequently called numbers and place such calls by dialing a one digit code.

1. To enter a Speed Calling code, dial *74 (*75 for speed call 30).
2. When you hear dial tone, dial an available code number from 2-9 (21-49 for speed call 30).
3. Dial the directory number to be stored that corresponds to the code number selected in step 2 and wait for a 3 beep confirmation tone, then hang up. If you are entering a long distance number which is outside the 518 or 838 area code, enter 1 and the directory number so the whole number will be dialed.
4. Repeat steps 1 through 3 for each number to be stored, using a different code number each time. If you wish to replace a previously stored number with a new one, repeat steps 1 through 3.

To use a Speed Calling code that you have programmed for your telephone, press the selected code number.

INTERCOM CALLING

To use the intercom feature simply use one telephone to call your directory number. Hang up and allow your extension telephone to ring. When someone has picked up the extension (the ringing has stopped), pick up your phone again and you will be connected to that person.

THREE-WAY CALLING

Allows you to add a third party to a previously established connection.

1. To make the second call, depress and release the switchhook to put the original party on hold. Listen for three bursts of dial tone followed by a normal dial tone.
2. When you hear the dial tone, dial the number of the third party. You can talk privately with this party. To establish the conference call, depress and release the switchhook. (If the third party you call does not answer or the line is busy, depress and release the switchhook and you are reconnected to your original party.)
3. All parties are disconnected when the originating party hangs up.

Toll charges will apply on either or both calls if they are numbers outside your local calling area.

CALL FORWARDING

Your calls can be forwarded to any number. Toll rates will apply on calls forwarded to numbers outside your local calling area.

1. Dial *72 and wait for dial tone.
2. Dial the number that your calls will be forwarded to. You will hear a 2 beep confirmation tone. Call Forwarding is automatically in effect.
3. To cancel Call Forwarding, dial *73. You will hear a 2 beep confirmation tone indicating Call Forwarding has been cancelled.

NETWORK INTERFACE DEVICE

In 1987, the Federal Communications Commission (FCC) required telephone companies to relinquish responsibility for maintaining the telephone wire and telephone jacks inside the customer's home and business. This meant that the maintenance of these two items became your responsibility. Inside wire includes the wire from the point where the telephone company's outside wire enters your home or business up to and including the telephone jack(s). The telephone company is responsible for repairs to outside wires.

When your telephone service isn't working properly, the cause may be the telephone(s) you own, the wiring inside your home or business, or the telephone company's wiring outside your home or business. Where the problem is determines who is responsible for repairs. If you rent, please be aware that your landlord may be responsible for the repair of inside wiring.

If your building is equipped with a Network Interface Device (see diagram), you will be able to determine whether a problem is in your inside wiring or in the wiring outside your home or business.

A Network Interface Device (NID) is the point of demarcation between the telephone company's network and the inside wiring.

To test if the problem is in your phone or inside wiring, remove the existing plug (2) by pressing the retainer clip and gently pulling it forward on the plug. Plug your phone directly into Network Interface. If the phone operates, the fault may be in your inside wiring. If the phone is in good working order but does not operate, your telephone company's outside wiring may need repair.

If your home or business does not have a NID in place, the telephone company will come to your home or business at no charge to install a NID.

HOW DO YOU FIX AN INSIDE WIRE WHEN A PROBLEM EXISTS?

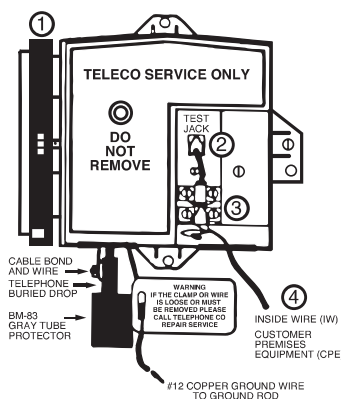
1. You may fix the trouble yourself
2. Have a third party fix it for you
3. Have the telephone company fix it for a time and material charge

TO AVOID A SERVICE CHARGE

If you own your telephone and/or other related equipment and experience trouble with your telephone service, take the steps below to try to isolate the difficulty.

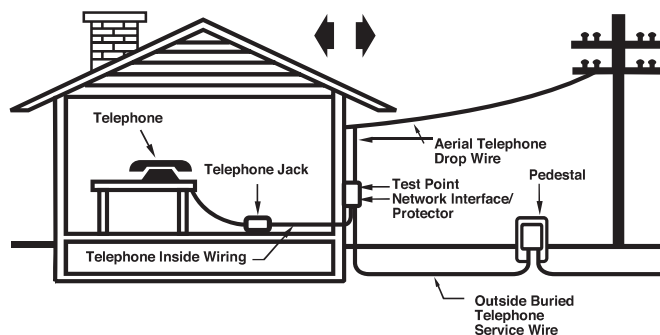
1. See that all cords are firmly plugged in
2. See that all handsets are in place
3. If you cannot make an outgoing call, unplug all of your phones, answering machines, etc. At various jacks, test each phone individually by plugging it in and making a test call to a friend or neighbor. Continue until you find the phone that doesn't work. You may also try to use your phone(s) at a friend or neighbor's house. If an individual phone does not work at any of your jacks or your neighbor's jack, the trouble is probably in that phone. If all phones work at your neighbor's jack but not your own, the trouble is probably in your inside wiring or outside cable.
4. If you have difficulty receiving calls, follow the steps above, but have someone try to return your call.

As always, the Telephone Company is responsible for repairs to outside wires and cable. If you have any questions, please contact your local business office.



CUSTOMER'S RESPONSIBILITY

TELEPHONE COMPANY'S RESPONSIBILITY



HOW TO DIAL

listen for the dial tone, then dial as follows:

within your local calling area

from — **ROTTERDAM JUNCTION** — (telephones beginning with 518-887)
to telephones in your local calling area beginning with:

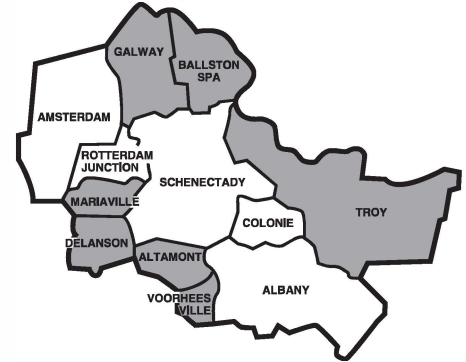
Albany				Amsterdam	Rotterdam Junction
518-207	518-414	518-479	518-703	518-212	518-214
518-209	518-416	518-482	518-704	518-246	518-887
518-210	518-417	518-484	518-708		
518-221	518-419	518-485	518-727	518-394	
518-225	518-421	518-486	518-728	518-620	
518-227	518-422	518-487	518-729	518-627	
518-229	518-423	518-488	518-730	518-684	
518-242	518-424	518-489	518-763	518-770	
518-248	518-426	518-491	518-764	518-839	
518-253	518-427	518-495	518-772	518-841	
518-256	518-428	518-496	518-776	518-842	
518-257	518-429	518-505	518-779	518-843	
518-258	518-431	518-506	518-788	518-866	
518-259	518-432	518-512	518-795	518-876	
518-262	518-433	518-514	518-801	518-954	
518-264	518-434	518-522	518-807		
518-265	518-435	518-525	518-810		
518-269	518-436	518-526	518-813		
518-275	518-437	518-527	518-815		
518-281	518-438	518-528	518-816		
518-292	518-439	518-530	518-817		
518-300	518-441	518-533	518-818		
518-301	518-442	518-540	518-852		
518-312	518-443	518-542	518-857		
518-320	518-445	518-545	518-858		
518-322	518-446	518-549	518-859		
518-330	518-447	518-560	518-860		
518-331	518-449	518-573	518-870		
518-337	518-451	518-577	518-888		
518-339	518-453	518-588	518-894		
518-340	518-454	518-591	518-898		
518-343	518-455	518-596	518-903		
518-349	518-457	518-598	518-912		
518-360	518-458	518-599	518-915		
518-364	518-459	518-603	518-917		
518-365	518-461	518-605	518-918		
518-366	518-462	518-606	518-925		
518-367	518-463	518-614	518-928		
518-368	518-465	518-616	518-935		
518-369	518-466	518-618	518-937		
518-375	518-467	518-621	518-941		
518-376	518-469	518-626	518-944		
518-378	518-470	518-641	518-948		
518-380	518-471	518-646	518-949		
518-390	518-472	518-649	518-956		
518-391	518-473	518-650	518-977		
518-396	518-474	518-669	518-992		
518-402	518-475	518-675			
518-407	518-476	518-689			
518-408	518-477	518-694			
518-410	518-478	518-701			

838-200 838-333
838-202 838-839
838-207

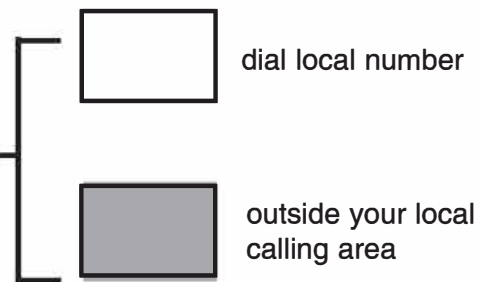
Schenectady

518-243 518-388
518-280 518-393
518-341 518-395
518-342 518-399
518-344 518-557
518-346 518-579
518-347 518-612
518-348 518-630
518-355 518-631
518-356 518-688
518-357 518-707
518-370 518-709
518-371 518-723
518-372 518-831
518-373 518-836
518-374 518-847
518-377 518-878
518-379 518-881
518-381 518-901
518-382 518-902
518-383 518-930
518-384 518-952
518-385 518-982
518-386 518-986
518-387 838-203

Your Local Calling Area Map



telephones on
map shown as:



to call Toll Free “800, 833, 844, 855, 866, 877, 888” number dial 1 + (8xx) +
phone number

Operator Assisted Calls

“0” (Operator) + area code + 7-digit phone number

After you have dialed the number, an operator will answer and ask for the
details necessary to complete your call.

HOW TO DIAL

listen for the dial tone, then dial as follows:

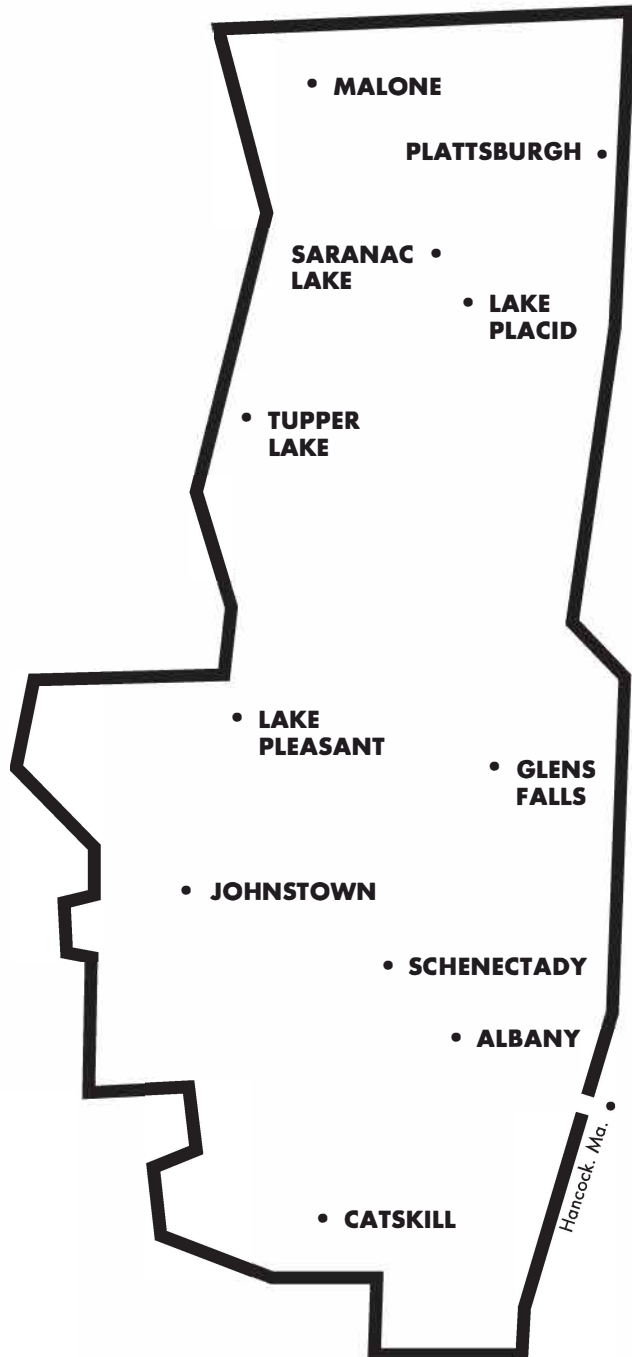
**within your LATA
(Local Access Transport Area)
to telephones outside your local
calling area but within the
Albany LATA:**

Calls made outside the local calling area, but within the LATA, are connected to Verizon or the Intra LATA carrier you have selected. Rates for these calls are set by Verizon or your selected carrier.

You must dial 10 digits (the area code + 7-digit telephone number) for all calls within the 518/838 area code. The digit "1" is not allowed when dialing 10 digit long distance toll calls within the 518/838 area code. If the "1" is dialed on this type of call, you will reach a recording stating "it is not necessary to dial a one when calling this number". For calls to destinations outside the 518/838 area code, the digit "1" is required.

It is important to keep in mind that a call may be toll even if the "1" is not needed. A map and prefixes of the telephone numbers which are within your local area are listed on page 8 of this directory. Calls to any other number within the 518/838 area code will incur a long distance charge. If you are unsure as to the applicability of a long distance charge to a specific call, please call the business office at 518-887-2121 for assistance.

**Albany Regional Toll Calling
Area (518/838)**



NEW YORK STATE LATAs



New York Metropolitan LATA

Buffalo LATA
Binghamton LATA
Syracuse LATA
Albany LATA
Poughkeepsie LATA
Rochester LATA

HOW TO DIAL

listen for the dial tone, then dial as follows:

outside your LATA (Local Access Transport Area)

EQUAL ACCESS to telephones outside your LATA:

1 + area code + 7-digit number calls made outside the LATA are connected to the long distance (Interexchange Carrier) you have selected as part of the equal access selection process.

The various interexchange carriers establish their own rates and calling plans. Some carriers ask that we bill calls on their behalf, others do not. We may or may not have knowledge concerning their rates, collection policies, etc. Due to concerns that employees of a local telephone company might influence a customer's decision concerning selection of a carrier, the FCC rules prohibit us from discussing interexchange carrier policies or procedures with our customers.

We can answer questions concerning changes to your selected interexchange carrier and supporting information for changes that may have been made. Questions about carrier rates and policies should be directed to the interexchange carrier.

International Calls:

International calls are connected to and routed by the long distance (Interexchange) carrier you have selected as part of the equal access selection process.

Dial Direct

International Calls:

Dial 011 + Country Code + City Code + Telephone number

Because "0" (operator) is the first digit on the International Access Code (011), please remember to dial the second digit "1" within three seconds, or you will reach the local operator.

After dialing the entire number, allow at least 45 seconds for the ring to start.

Operator Assisted

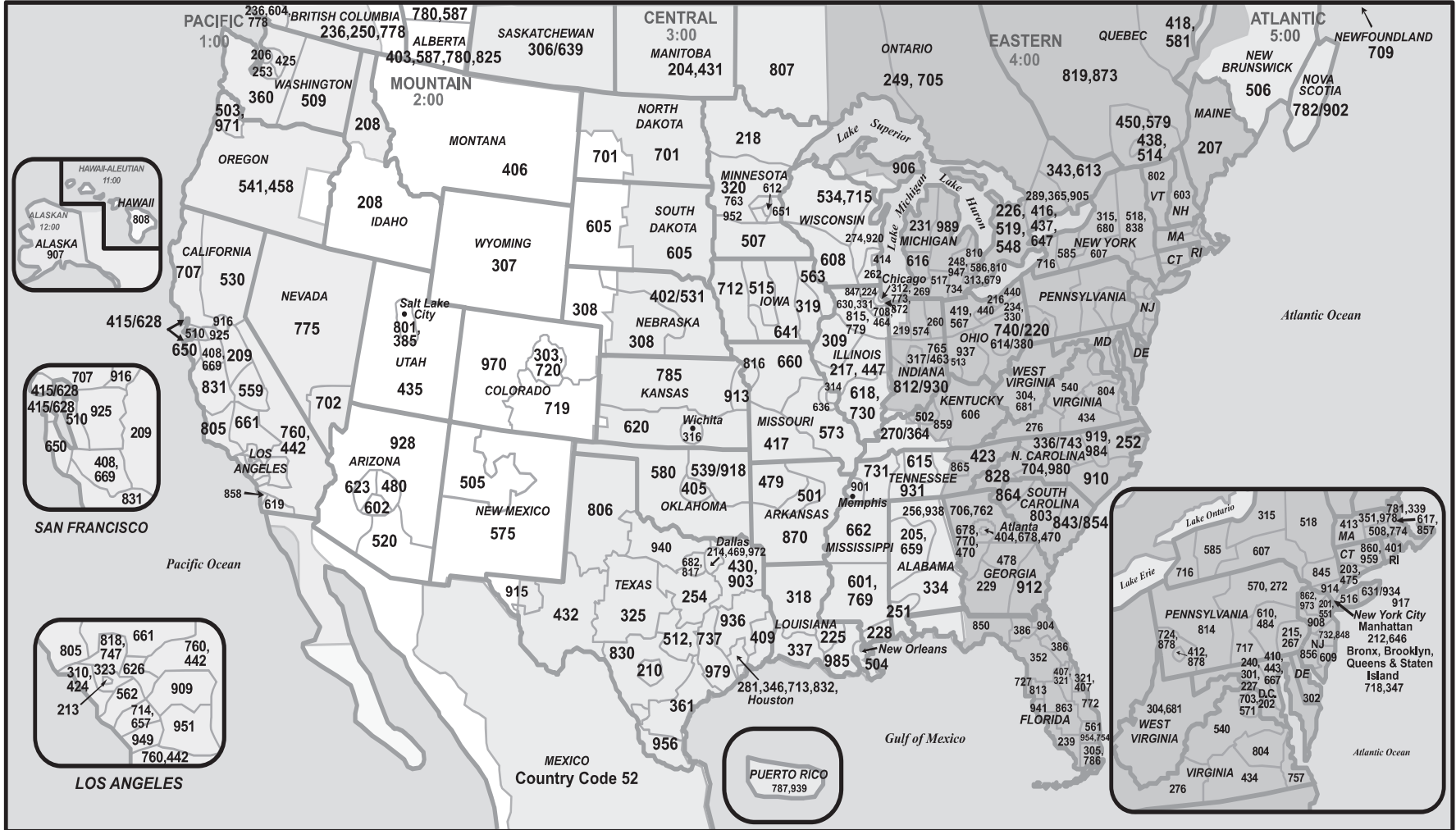
International Calls:

Dial 01 + Country Code + City Code + Telephone Number

Calls such as Collect, Calling Card, Bill to Third Number and Person-to-Person will be handled through operator assistance.

FOR INFORMATION CONCERNING RATES AND DIALING INSTRUCTIONS, YOU CAN CALL YOUR LONG DISTANCE COMPANY.

U.S. MAP



RIGHTS & RESPONSIBILITIES

Pattersonville Telephone Company, Inc.

**1309 Main Street
Rotterdam Junction, N.Y. 12150**

As a Pattersonville Telephone Company customer, you have rights and responsibilities.

These rights and responsibilities result from New York State Public Service Commission (PSC) Rules Governing Provisions of Telephone Service to Residential Customers.

QUESTIONS OR PROBLEMS

Contact us as soon as possible if you have any questions, complaints or comments about your telephone service. We will try to give you a prompt answer. Our representatives are available to help you between 9:00 AM and 4:30 PM on Monday through Friday.

To get your questions answered fully and as quickly as possible we suggest you call our Business Office at 518-887-2121. If you prefer, you can write to Pattersonville Telephone Company at 1309 Main St., Rotterdam Junction, N.Y. 12150. Please include your telephone number and give us as much information about the problem as you can.

Whether you phone or write we will do our best to give you a prompt reply.

If you are still not satisfied, you can call or write to the PSC at Three Empire State Plaza, Albany, N.Y. 12223. They have a staff available to give you assistance if you request it. The telephone number is 1-800-342-3377 (toll free) between 8:30 AM and 4:45 PM on business days.

While your complaint is being considered by the Public Service Commission, we will not disconnect your service for failure to pay the amount in question. However, all undisputed bills must be paid when due to insure continued service.

BILLING

We have a responsibility to provide reliable telephone service and you have a responsibility to pay telephone bills promptly. Here are some important points about billing.

Where to pay: The most convenient way to pay is by mail, using the return envelope sent with your bill. You can also pay in person at our Business Office or place payments in our night depository after hours.

DEPOSIT POLICY - RESIDENTIAL SERVICE

New customers: If you are a seasonal or short-term customer, you may be required to pay a deposit.

Customers 62 years of age or older: If you are 62 years of age or older, we will not ask you for a deposit unless your service was terminated for non-payment within the past six months.

Deposits are not required from persons who receive Supplemental Security Income, Medicaid, Home Relief, Food Stamps, Aid to Families with Dependent Children, or are recipients of HEAP.

Customers who are delinquent: If you are delinquent in your bill payments, you may be required to pay a deposit or an additional deposit. Delinquent in payment means that a customer has received two bills without making payments of one-half of the total of the two bills.

Customers whose service is terminated: If your service has been terminated for non-payment of bills in the last six months, you may be required to pay a deposit.

SOME FACTS ABOUT DEPOSITS

Amount of a deposit: If we do require a deposit, the amount is based on two times the average monthly bill.

Payment of deposits: You can either pay the deposit in full, or request an agreement whereby you can pay the deposit in installments over a period not to exceed 6 months. Customers or applicants 62 years of age or older may pay the deposit in installments over a period not to exceed 12 months.

Deposit interest and refunds: We pay interest on your deposit at a rate specified by the Public Service Commission. We can hold a deposit for one year. If you have not been delinquent (as described above) in the past 12 months, the deposit and interest earned will be applied to your bill, or refunded to you at your request. If you have been delinquent, we will continue to hold your deposit but credit your account with the earned interest. The account will be reviewed again once a year to determine if it qualifies for a refund.

RIGHTS & RESPONSIBILITIES

SERVICE TERMINATION

If you fail to pay overdue bills or deposits, we may terminate your telephone service. This action would be taken only after you have been given notice and advised of the availability of a Deferred Payment Agreement (DPA).

DEFERRED PAYMENT AGREEMENT (DPA)

The agreement will be based on your ability to pay and shall be for total amounts of up to \$300.00. We may require you to make a downpayment of either 20% of the deferred amount or three times your average monthly bill, whichever is less, and you will be required to pay any amount owed over \$300.00. You will be required to make timely payments of your current charges together with a portion of the amount deferred. The DPA shall be for a time period of no more than 7 months. The agreement can be changed if you show us that there are significant changes in your financial condition beyond your control. If you need assistance in understanding a DPA or assistance in reaching an agreement with us, the Public Service Commission has a staff available to help you. You may reach one of their representatives at 1-800-342-3377 (toll free) between 8:30 a.m. and 4:45 p.m. on business days.

FINAL TERMINATION NOTICE

Payment of your telephone bill is due 25 days from the date of the bill. If you fail to pay overdue bills or a deposit, we can terminate your service (you will be unable to either make or receive calls). Termination of service may occur no sooner than 20 days after the disconnect notice is mailed.

The Termination Notice also advises you of the availability of a Deferred Payment Agreement (DPA). If you are eligible for, and sign a DPA, we will not disconnect your service as long as you make the agreed upon payments. If you fail to pay the amount shown on your Termination Notice or, if eligible, do not enter into a DPA with us, your service will be terminated. Should you qualify for the Special Protections described below, your service will not be terminated. Customers with terminated service or cancelled accounts may be required to pay a deposit to reestablish service.

WHEN SERVICE CAN BE TERMINATED

We are allowed to terminate residential telephone service for nonpayment only between 9:00 a.m. and 4:00 p.m. Mondays through Thursdays. We cannot terminate service on a public holiday, the day before a holiday, any day our Business Office is closed, or during the period of December 23 through December 26 and December 30 through January 2.

RECONNECTION OF SERVICE

If we terminate your service, we will reconnect it within 24 hours after you have paid the amount due, or signed a Deferred Payment Agreement and made the downpayment.

If service is terminated, there is a charge of \$27.00 Res / \$39.00 Bus to reconnect the service.

SPECIAL PROTECTIONS

ELDERLY, BLIND, OR DISABLED: If you receive a termination notice and all members of your household are known to Pattersonville Telephone Company to be 62 years of age or older, 18 or younger, blind or disabled, we will postpone termination for an additional 20 days. The company will attempt to contact you or an adult resident prior to the final termination date in order to work out a payment plan.

MEDICAL HARDSHIP: If you receive a termination notice and are unable to pay your bill because a medical emergency exists in your household, we can help you. If you file a medical certificate with us, signed by your doctor or an official of your local board of health on his/her official stationery, we will continue your service for 30 days.

The certificate can be renewed but in order to do so, your doctor or local board of health must explain the medical emergency, why service is needed and you must demonstrate why you are unable to pay your telephone bills. We will not terminate your service during the emergency for non-payment of monthly charges in an amount set by the Commission, but you are still responsible for your bills.

THIRD PARTY NOTIFICATION: You may choose a third party to receive copies of all disconnect and other notices sent to you because of overdue utility bills. The selected party must agree to become a third party. They are not responsible for paying your bills, but may act on your behalf and help work out payment terms.

APPLICATION FOR SPECIAL RIGHTS PROGRAM: If you believe you may be entitled to certain protections as described, call our Business Office at 518-887-2121 so that we may mail you the proper forms.

Pattersonville Telephone Company enjoys a good relationship with our customers and stands ready to assist customers in making it possible to continue to enjoy telephone service by making payment arrangements when special circumstances arise. We sincerely hope you are satisfied with the telephone service we are providing, but if at any time you have a problem, please contact our Business Office and give us an opportunity to correct any problem that may exist.

Pattersonville Telephone Company Directory

August 2022

A

Ahl Jackie 1667 Main St Patrvle	518 887-2535
Andrew Gary Bullshead Rd RFD Amstrdm	518 887-5579
Aragona Steve 1196 Main Rotrdm Jctn	518 887-5567
Arnold Sandra L Scotch Church Rd Patrvle	518 887-2765
Aucompaugh Kenneth McDougall Rd Patrvle	518 887-5016
Aucompaugh Kevin & Amanda 470 McDougall Rd Patrvle	518 887-5545
Augusta Joseph Patrvle Rd Rotrdm Jctn	518 887-5431
Augusta M Erie St Rotrdm Jctn	518 887-5068
Austin C Wm & Eliz 155 Kruger Rd Patrvle	518 887-2813

B

B & B Roofing LLC 173 STHWY 5S Patrvle	518 887-4043
Baignosche C Rotrdm Jctn	518 887-3128
Baignosche Cheryl - Fax	518 887-2005
Baker James Main Patrvle	518 887-2872
Bates Cal Jr & Pat 333 Karl St Schdy	518 887-2092
Becker Beverly Rynex Corners Rd Patrvle	518 887-5905
Benaquisto A & J 135 Florida Rd Patrvle	518 887-5017
Bennett Trailers 6585 Route 5 Scotia	518 887-3333
Berman J Scotia	518 887-5837
Bernhardt Gary Scotch Church Rd Patrvle	518 887-2765
Beyer D Thayer Rd Amstrdm	518 887-5020
Bialahoski Michael 711 Pattersonville Rd Patrvle	518 887-5360
Black Daniel T Scotch Church Rd Patrvle	518 887-5115
Black Stephen 186 Scotch Church Rd Patrvle	518 887-5817
Black Thomas H Sctch Chrch Rd Patrvle	518 887-2885
Bliss Kenneth Wolf Hollow Rd RFD Scotia	518 887-2819
Boink Michael J Scotch Church RD Patrvle	518 887-5303
Bouck K 2831 Lower Gregg Rd Schdy	518 887-5857
Bradshaw Tom Crawford Rd RFD Schdy	518 887-5502
Brassard Mary & Paul 527 Wolf Hollow Rd Scotia	518 887-5827
Brino Paul P 298 Hoffman Hill Rd Ext Scotia	518 887-2917
Briskie Laurie Riverside Drive Rotrdm Jctn	518 887-2993
Brogan T M & H K 344 Gardinier St Schdy	518 887-5876
Browne Charles PO Box 167 Patrvle	518 887-2581
Burke Dennis 2522 Mariaville Scotch Church Rd Patrvle	518 887-3099

C

Calandra Giotorpep	518 887-5726
Callanan Industries Inc	
Rt 5 S Amstrdm	518 887-2811
Carter A Patrvle	518 887-5065
Carter V 632 Sulphur Springs Rd Patrvle	518 887-2908
Castiglia Walter 187 Scotch Church Rd Patrvle	518 887-2499
Cirilla Killeen attorney 1346 Sterling Rd Patrvle	518 887-5666

Cirilla Killeen fax 1346 Sterling Rd Patrvle	518 887-2218
Cituk Walter Rotrdm Jctn	518 887-5695
Clancy Andrew Muselbeck Rd Patrvle	518 887-5466
Clas John W & Gayle Pattersonville Rd Patrvle	518 887-5888
Clayton R E Ennis Rd Patrvle	518 887-2834
Clindinin Aaron M 621 Muselbeck Rd Patrvle	518 887-2397
Cogan Susan M 182 Schuyler Rd Amstrdm	518 887-3022
Cognetti Marylou 416 Sharon Rd Rotrdm Jctn	518 887-5601
Commarto Thomas J 1522 Main Rotrdm Jctn	518 887-5793
Communication Institute For Online Scholarship	518 887-2443
PO Box 57 Rotrdm Jctn	518 887-5526
Coonradt Suzanne Karl St Schdy	518 887-5257
Cooper Clark 3 Parkis St Rotrdm Jctn	518 887-5501
Costello D J Patrvle-Amst Rd Patrvle	518 887-5058
Coulter C Sterling Rd Patrvle	518 887-2708
Cox P M Patrvle Rd Rotrdm Jctn	518 887-5249
Crandall Everett Mabie Ln Schdy	518 887-5417
Cranesville Block Co Inc	
Patrsnlv-Amstrdm Rd Rt 5 S Amstrdm	518 887-5560
Crauer G D Toureuna Rd RFD Scotia.....	518 887-2887
Crushed Rock Products Inc 401 State Highway 5S Amstrdr	518 887-2821
Cunningham Joseph J Fla Rd Patrvle	518 887-5199
Cushing Stone Co Inc Rt 5S E Amstrdm	518 887-2521
Czernis William 1958 Levey Rd Patrvle	518 887-5134

D

D'Ambrosio Joseph RD1 Rt 160 Patrvle	518 887-5261
Davenport Brian J	518 887-5977
De Graff Bernard J Jr Waters Rd RFD Scotia	518 887-2987
De Lucia D & M 711 Pattersonville Rd Patrvle	518 887-5071
Dean L N Jon 172 Wolf Hollow Rd Scotia	518 887-4047
Decker Alan & Jodi Main St Patrvle	518 887-2771
Decker Larry Ferry St Patrvle	518 887-5291
Decker's Landscaping & Nursery Inc 1632 Main St Patrvle	518 887-5552
Deeb D Taylor Road Patrvle	518 887-5759
Delany Mary Ann Amstrdm	518 887-5301
Delman Michael 2180 Mariaville Scotch Church Rd Patrvle	518 887-5762
Delnick Dean 1315 Main Rotrdm Jctn	518 887-2640
Dobies William A Jr 1351 Main Rotrdm Jctn	518 887-2460
Dooley S 22 Riverside Drive Rotrdm Jctn	518 887-5884
Duchesne Robt G 4544 Pattersonville Rynex Crs Rd Patrvle	518 887-5054
Durante D M 1252 Main Rotrdm Jctn	518 887-5399

E

Egnell Elaine L 22 Riverview Dr Rotrdm Jctn	518 887-2003
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Ennis Scott E Waters Rd RFD Amstrdm	518 887-5804
Erickson Douglas R 1159 Stacie Rotrdm Jctn	518 887-2757
Elma's Tax Service 795 Pattersonville Rd Patrvle	518 887-5740

F

Faber Inc	518 887-2248
Family Bible Church Pastors Res Patrvle	518 887-3099
Farone Albert A Patrvle Rd Rotrdm Jctn	518 887-5081
Feathers Charles 711 Pattersonville Rd Patrvle	518 887-2717
Ferrara Debra A 135 Touareuna Road Scotia	518 887-5194
Fire	
Dial	911
Fisher John D Patrvle	518 887-2462
Fitzgibbons Joseph P Bradt Rotrdm Jctn	518 887-5357
Fondacaro Victor J 300 Mohawk Dr Rotrdm Jctn	518 887-5230
Fortman Douglas & Katherine	
2210 Mariaville Scotch Church Rd Patrvle	518 887-5673

G

Galbraith M Bullshead Rd Amstrdm	518 887-2569
Getter Wayne G Main Patrvle	518 887-5003
Gibson R Amstrdm	518 887-2968
Giesselmann Thomas Patrvle	518 887-5625
Gore C & N Patrvle	518 887-5395
Guay Paul A Rotrdm Jctn	518 887-2949
Guess Dwight Rt 5S Patrvle	518 887-2718

H

Hagen's Hilltop Kennels 779 Touareuna Rd Amstrdm	518 887-2773
Hanifin Daniel Sulphur Spgs Rd Patrvle	518 887-2628
Hart Alan R Amst Schdy Rd RFD Scotia	518 887-5789
Hartje Michael 2330 Mariaville Scotch Church Rd Patrvle	518 887-4099
Hazzard Roy Bullshead Rd RFD Amstrdm	518 887-2745
Heath William Patrvle-Amst Rd Patrvle	518 887-5433
Heller Oskar Wolf Hollow Rd RFD Scotia	518 887-5015
Hisert Robert E Sr & Margaret 1101 Touareuna Rd Amstrdm	518 887-5009
Holmes-Wright Cheryl Rynex Cors Rd Patrvle	518 887-2988
Hungerschafer J Rotrdm Jctn	518 887-5461
Hutchison E Hutchison Rd Amstrdm	518 887-5055
Hutchison John Hutchison Rd RFD Amstrdm	518 887-5197

I

Itzo James F 252 Pattersonville Rd Amstrdm	518 887-2855
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J

Jankowski Joseph J 7 Parkis Rotrdm Jctn	518 887-2876
Jezierski John 1316 Main St Rotrdm Jctn	518 887-5406
Johnson Philip & Sheryl 489 State Highway 5S Amstrdm ...	518 887-2671
Joralemon David F Dorn Rd RFD Amstrdm	518 887-5778

K

Kanches Peter Touareuna Rd RFD Amstrdm	518 887-5486
Karl Michael Crawford Rd RFD Schdy	518 887-2946
Keith Jas E III McDougall Rd Patrvle	518 887-5970
Keller Stephan C Bullshead Rd RFD Amstrdm	518 887-5781
Kelly Ruth & Mitch 636 Wolf Hollow Rd Scotia	518 887-5445
Kietzmann David & Judith Thayer Rd RFD Amstrdm	518 887-2617
Kietzmann Ernest S Kazala Rd RFD Amstrdm	518 887-5136
King Snake Sewer & Drain Cleaning Service	
225 State Hwy 5 S Lot 13 Patrvle	518 887-2213
Kirkham Robert Patrvle-Amstrdm Rd Patrvle	518 887-5176
Klug Scott Touareuna Rd Amstrdm	518 887-5276
Knight Michael Patrvle-Amst Rd Patrvle	518 887-5202
Knight Richard 225 State Highway 5S Patrvle	518 887-5743
Knotty Pine House Restaurant 1216 Main St Rotrdm Jctn	518 887-2281
Koch Kyle 514 Muselbeck Rd Patrvle	518 887-2719
Koegler John H Elm Patrvle	518 887-5454
Konwisarz Shane & Melissa Patrvle	518 887-3093
Koron Edmund Gregg Rd RFD Schdy	518 887-5527
Krahmer David L 3952 Pattersonville Rynex Crs Rd Patrvle	518 887-5711
Kruger Larry 1607 Main Rotrdm Jctn	518 887-5242

L

Lamont Richard Sulphur Springs Rd Patrvle	518 887-5189
Leffler Brian Coates 270 Dorn Rd Patrvle	518 887-5520
Leo G 9 Market Rotrdm Jctn	518 887-5094
List Richard & Patricia 321 McDougall Rd Patrvle	518 887-2727
List Terence D McDougall Rd Patrvle	518 887-5546

M

Mabee Farm Historical Site 1080 Main St Rotrdm Jctn ...	518 887-5073
MacWhinnie Diane 140 Taylor Rd Patrvle	518 887-5955
Mallia Mary Ellen 1518 Ennis Schdy	518 887-5143
Manzer Amy 225 State Highway 5S Lot 8 Patrvle	518 887-5465
Markel-Boink Linda M Scotch Church RD Patrvle	518 887-5303
Marotta N A 1240 Muselbeck Rd Patrvle	518 887-2660
Marotta Richard M RD 1 Box 69 Patrvle	518 887-5930
Matthews, J Patrvle	518-887-5751
Mc Cann L 12 Parkis Rotrdm Jctn	518 887-5674
McDonald's Restaurant NYS Thruway Amstrdm	518 887-2550
McKinlay Jon Patrvle	518 887-2772
Michalski Peter P Touareuna Rd RFD Amstrdm	518 887-2980
Milonovich Michael J Bullshead Rd RFD Amstrdm	518 887-2935
Mobil NYS Thruway Amstrdm	518 887-5040
Mobil NYS Thruway Patrvle	518 887-5505
Monge Francisco & Colleen 1281 Bullshead Rd Amstrdm	518 887-2289
Moraski Doug & Marcia	
2084 Mariaville Scotch Church Rd Patrvle	518 887-5472

Moraski Joe Jr Gregg Rd RFD Schdy.....	518 887-2700
Mormile J Severin Rd RFD Amstrdm	518 887-5710
Morris Randy & Carol Rotrdm Jctn	518 887-5427
Morris Y	518 887-5669
Motyka W & S 420 Pattersonville Rd Amstrdm	518 887-5765
Mugits Betty Lou Pattersonville Rd Patrvle	518 887-5629

N

Neff Peter A 180 STHWY 5S Patrvle	518 887-5192
Nelson Harvey E Sterling Rd Patrvle	518 887-5580
Nelson Thomas M 829 Pattersonville Rd Patrvle	518 887-5709
New York Relay Service	
All Users -	711
Or	
TTY Users (Hearing And Speech Impaired only)	
Toll Free Dial 1 & Then	800 662-1220
Voice (Non-TTY) Users	
Toll Free Dial 1 & Then	800 421-1220
Voice Carry-Over Users (VCO)	
Toll Free Dial 1 & Then	877 826-6977
ASCII Users	
Toll Free Dial 1 & Then	800 584-2849
General Inquiries:	
TTY Users (Hearing And Speech Impaired only)	
Toll Free Dial 1 & Then	800 835-5515
Voice (Non-TTY) Users	
Toll Free Dial 1 & Then	800 664-6349
New York State Police	518 843-3210

New York State

Canal Corporation

Lock No 9 Rotrdm Jctn	518 887-2401
Lock No 10	518 887-5450

Voter Information & Registration

Contact Your County Board Of Election Or Call

Toll Free Dial 1 & Then	800 367-8683
Nichols G M 9 Bradt Rotrdm Jctn	518 887-5914
Nichols Howard & Alice 711 Pattersonville Rd Patrvle	518 887-2744
Niedbalski M Gregg Rd Schdy	518 887-2776
Nowicki James & Theresa Patrvle	518 887-5919
Nugent Kathleen 1275 Scotch Church Rd Patrvle.....	518 887-5418

O

Ogden Merlin 257 Covey Rd Amstrdm	518 887-5997
Orlup Mike & Gloria 606 Pattersonville Rd Patrvle	518 887-5412
Ortega Danine 711 Pattersonville Rd Lot 108 Patrvle	518 887-2582

P

Pattersonville Food & Fuel LLC 1640 Main Patrvle	518 887-3812
Pattersonville Furniture Store 1664 Main St Patrvle	518 887-2741

Pattersonville Mobile Homes Park STHWY 5S Patrvle	518 887-4444
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Pattersonville Services 1669 Main St Patrvle	518 887-2800
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Pattersonville Telephone Company

Business Office

1309 Main Rotrdm Jctn	518 887-2121
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To Report Telephone Out Of Order Dial	518 887-2121
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Pattersonville Volunteer Fire Dept

Fire Or Emergency Dial	911
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All Other Calls	518 887-5111
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Persons Charles & Helen 438 Pattersonville Rd Amstrdm	518 887-5036
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Persons Chris & Tracey 152 Persons Rd Amstrdm	518-887-5866
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Phillips Gordon Pattersonville Rd Patrvle	518 887-5322
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Post Office

General Information And Services

TTY-Hearing Impaired Only

Toll Free Dial 1 & Then	877 889-2475
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Stamps By Phone

Toll Free Dial 1 & Then	800 782-6724
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ZIP Codes Postage Rates Locations And Hours Change Of Address

Redelivery Vacation Hold Mail Services Issues And Consumer Affairs

www.usps.com Or Call

Toll Free Dial 1 & Then	800 275-8777
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Express Mail Tracking International Inquiries And Claim Status Signature

Toll Free Dial 1 & Then	800 222-1811
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Potts Allen W 3405 Pattersonville Rynex Crs Rd Patrvle	518 887-2468
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Potts Charles M Jr 829 Bullshead Rd Amstrdm	518 887-5948
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R

Rackowski Steven M 686 Bullshead Rd Amstrdm	518 887-5309
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Rafferty Nicole 432 MCDougall Rd Pville.....	518 887-2867
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Ramnes Bobbi 1246 Main St	518 887-2880
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Regnier Douglas C 132 Regnier Rd Amstrdm	518 887-5175
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Reksk Kenneth & Susan Waters Rd RFD Amstrdm	518 887-5771
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Relay Service New York

All Users -	711
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Or

TTY Users (Hearing And Speech Impaired only)

Toll Free Dial 1 & Then	800 662-1220
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Voice (Non-TTY) Users

Toll Free Dial 1 & Then	800 421-1220
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Toll Free Dial 1 & Then	877 826-6977
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ASCII Users Toll Free Dial 1 & Then	800 584-2849
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General Inquiries:

TTY Users (Hearing And Speech Impaired only)

Toll Free Dial 1 & Then	800 835-5515
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Voice (Non-TTY) Users

Toll Free Dial 1 & Then	800 664-6349
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Remillard Wm Sr 1255 Main St Rotrdm Jctn	518 887-5169
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Rickard T Dorn Rd Amstrdm	518 887-5514
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Riggi Dean & Barbara	518 887-5423
Roddy John PO Box 222 Rotrdm Jctn	518 887-2970
Rodriguez Nathan Patrvle	518 887-5753
Rogers William A 173 STHWY 5S Patrvle	518 887-4025
Ross Daniel 469 Sulphur Springs Rd Patrvle	518 887-2737
Ross Paula 5 Riverview Drive Rotrdm Jctn	518 887-2530
Rotterdam Junction Volunteer Fire Dept	
Fire Or Emergency Dial	911
All Other Calls	518 887-5575
Rotterdam Police Dept	
Emergency Dial	911
Non-Emergency Police Calls	518 630-0911
All Other Calls	518 355-7331
Rotterdam Range Patrvle	518 887-2011
Royal Alarm Service 162 E Gregg Rd Schdy	518 887-2380
Ruback David & Marianne Main Patrvle	518 887-5198
Rynex Contracting 4561 Rynex Cors Rd Patrvle	518 887-5158

S

S I Group Inc Rotrdm Jctn	518 887-2360
Saltsman David & Kathy 119 Maltbie Dr	518 887-5637
Sanborn Walter & Susan 1777 Levey Rd Patrvle	518 887-2095
Sandy Robert & Christine Bullshead Rd RFD Amstrdm	518 887-5446
San Soucie's Automotive Main Patrvle	518 887-2812
Santuccione Joseph 514 State Hwy 5S Patrvle	518 887-5389
Saul Pam & Charles Jr 606 Thayer Rd Amstrdm	518 887-5729
Schaufelberg D 464 Sulphur Springs Rd Patrvle	518 887-2735
Scheuer John W Jr Scotch Church Rd Patrvle	518 887-5767
Schmid Chris E Rynex Cors Rd Patrvle	518 887-5462
Schoenfeld E Waters Rd Amstrdm	518 887-2738
Schrom Theodore J 703 Bullshead Rd Amstrdm	518 887-3130
Schultz W R Wolf Holow Rd RFD Scotia	518 887-5332
Sheldon B Kruger Rd Patrvle	518 887-5859
Simonds John C Scrch Chrch Rd Patrvle	518 887-5791
Slager Wm L 1304 Main Rotrdm Jctn	518 887-5316
Slezak David Mohr Rd Amstrdm	518 887-2613
Slezak Kenneth 1544 Main Rotrdm Jctn	518 887-2818
Slezak Kevin RD 2 Amstrdm	518 887-2427
Smith Janet M 905 River Rd Schdy	518 887-5492
Smith Michael A 339 Wolf Hollow Rd Scotia	518 887-5697
Spring Lawrence Pattersonville Rd Patrvle	518 887-5906
Steele Lawrence Putnam Rotrdm Jctn	518 887-5331
Strnisa Fred Scrch Chrch Rd Patrvle	518 887-5350
Sunshine Auto 500 Mabie Ln Schdy	518 887-2330
Sweeney John 905 Bullshead Rd Amstrdm	518 887-5030
Swinarski Josephine Bullshead Rd Amstrdm	518 887-5667
Sylvia K 504 Pattersonville Rd Amstrdm	518 887-3179

T

Taberski Thomas & Kathy	518 887-5114
Taylor Wendy 4770 Amsterdam Rd Scotia	518 887-5385
Terwilliger Milton 184 Waters Rd Scotia	518 887-5657
The Hungry Chicken Farm Market 661 River Rd Schdy	518 887-2402
Tramuta S Sam PO Box 32 Rotrdm Jctn	518 887-5346
Trigger James & Rosemarie 1156 Stacie Rotrdm Jctn	518 887-5896
Troup Lois M 1727 Ennis Rd Schdy	518 887-5190
Truax Shane & Norman Bullshead Rd RFD Amstrdm	518 887-2756
Tuft M PO Box 326 Rotrdm Jctn	518 887-5439
Tys Thomas J Patrvle	518 887-2979

V

Van Eps L S Scotia	518 887-5273
Van Flue Robert H Waters Rd RFD Scotia	518 887-2661
Van Haverbeke K Patrvle	518 887-2242
Vandetta J Bullshead Rd Amstrdm	518 887-5344
Verhayden William 1657 Main Patrvle	518 887-2619
Vicki's Tax Service 731 Pattersonville Rd Patrvle.....	518 887-2622

W

Waddell Douglas J 706 Ennis Rd Schdy	518 887-5109
Watson Douglas 1249 Main St Rotrdm Jctn	518 887-5591
Welsh Gregory D Patrvle-Amst Rd Patrvle	518 887-5234
White Funeral Home 264 N Ballston Av Scotia	518 377-2300
Willey Lynn & Regina Gregg Rd Schdy	518 887-5849
Wilson David & Joanne 348 Dorn Rd Patrvle	518 887-2631
Wilson Mark 2689 Pattersonville Rynex Corners Rd	518 887-3141
Wilson Michael 1434 Waters Rd Scotia	518 887-5805
Woestina Reformed Church 1397 Main Rotrdm Jctn	518 887-5152
Wotherspoon Dale F & Kellie 1298 Main Rotrdm Jctn	518 887-5587
Wright C & G 513 Bullshead Rd Amstrdm	518 887-2097
Wright Donald & Jennifer 711 Pattersonville Rd Lot 1111 Patrvle	518 887-2786

Y

Youker Lendol E Gregg Rd RFD Schdy	518 887-5222
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Z

Zielinski Stanley A 1330 Main Rotrdm Jctn	518 887-2501
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